

We Stand Behind Our Tools. OEMTOOLS® 5 Year Warranty

If within 5 years from the date of purchase of this OEMTOOLS product, you find any defect in material or workmanship, through normal usage, return it to the place of purchase or to OEMTOOLS® for repair or replacement at our discretion. In order to obtain this service, send your tool and proof of purchase (transportation pre-paid) to:

OEMTOOLS® Q.A. Dept., 3580 E. Raines Road #3, Memphis, TN 38118.

We will not be responsible for lost or damaged goods during transportation; please insure your package. If our inspection verifies the defect, we will repair or replace the product, or we may elect to refund the purchase price if we cannot readily and quickly provide you with a replacement. We will return repaired products at our expense, but if we determine there is no defect, or that the defect resulted from causes not within the scope of our warranty, then you must bear the cost of returning the product.

OEMTOOLS® does not provide warranty for products labeled other than OEM® or OEMTOOLS®. OEMTOOLS® will not provide any warranty for products subjected to abnormal use. Abnormal use includes (but is not limited to) abuse, accident, alteration, neglect, and unauthorized or unreasonable use or repairs. This warranty does not cover bits, blades, files, batteries, or calibration. We recommend that you maintain your tools and sharpen or replace blades, bits, files, and batteries as necessary. OEMTOOLS® reserves the right to make any changes in construction or design at any time without any obligation in incorporating such changes to tools or equipment previously sold.

OEMTOOLS® makes every effort to ensure that its products meet high quality and durability standards and warrants to the original purchaser that this product is free from defects in materials and workmanship. This warranty does not apply to damage due directly or indirectly to misuse, abuse, negligence or accidents, repairs or alterations outside our facilities, criminal activity, improper installation, normal wear and tear, or to lack of maintenance.

OEMTOOLS® is not responsible for damaged shipments or shortages resulting from carrier mishandling. Notify your carrier's office immediately to file a claim. Keep damaged goods and containers for inspection until advised by the carrier as to disposal.

We shall in no event be liable for death, injuries to persons or property, or for incidental, contingent, special or consequential damages arising from the use of our product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation of exclusion may not apply to you. THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Please contact us at customerservice@oem-tools.com or call us at 901-370-1101 for additional information or questions.

Thank you for your purchase.